IAB EUROPE BUYERS SURVEY ON DIGITAL ADVERTISING QUALITY JULY 2022



THE SURVEY

This new survey asked brands/agencies about the following:

- The importance of key issues faced when buying digital advertising
- Attitudes towards quality standards in both markets with and without a scheme
- The drivers of buying digital advertising
- Understand if quality standards provide value to advertisers and agencies in purchasing decisions





RESPONDENT BREAKDOWN

119 Respondents in total from across Europe









SUMMARY

- Brand safety and viewability are the most important issues faced
- Nearly all buyers agree that buying a quality media environment is important
- Majority are willing to pay a premium for high quality inventory
- 92% prefer buying with suppliers that adhere to industry standards
- Three quarters check if a media owner adheres to industry standards before buying with them

NB: we refer to markets with and without a national quality scheme throughout the research. A 'scheme' includes standards such as the IAB UK Gold Standard, IAB Poland QUALID and Digital Ad Trust in France.





QUALITY CONCERNS IN DIGITAL ADVERTISING



WHEN BUYING DIGITAL ADVERTISING VIEWABILITY AND BRAND SAFETY ARE CONSIDERED BIGGEST CONCERNS



Q: When buying digital advertising please let us know how concerned you are about the following challenges?



WHEN ASKED TO RANK CONCERNS, BRAND SAFETY AND VIEWABILITY REMAINED TOP 2



Q: *Please prioritise these challenges from 1st to 5th (with 1st being the challenge you are most concerned about and 5th the least)*



BRANDS MORE CONCERNED ABOUT BRAND SAFETY AND VIEWABILITY THAN AGENCIES



iab

Q: When buying digital advertising please let us know how concerned you are about the following challenges?

BRANDS VS AGENCIES ON QUALITY CONCERNS



Concerned or Very Concerned about specific issues faced in digital advertising

Q: When buying digital advertising please let us know how concerned you are about the following challenges?



BUYERS IN MARKETS WITHOUT SCHEME LESS CONCERNED ABOUT ALL QUALITY ISSUES



Q: When buying digital advertising please let us know how concerned you are about the following challenges?

Markets with a national quality scheme - UK, France, Poland, Germany, Sweden, Ireland, Italy

Markets without a scheme - Austria, Bulgaria, Croatia, Czech Republic, Denmark, Finland, Greece, Hungary, Macedonia, Netherlands, Norway, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Switzerland, Turkey, Ukraine





RANKING CONCERNS FOR MARKETS WITH AND WITHOUT SCHEME

Brand Safety Brand Safety 3.5 3.6 3.1 Viewability Ad Fraud 3.1 Ad Fraud Privacy Compliance 2.8 3.0 User experience 2.8 2.7 User experience 2.7 **Privacy Compliance** Viewabilitv 2.7

Markets with Scheme ranking of concerns

Markets without Scheme ranking of concerns

Q: When buying digital advertising please let us know how concerned you are about the following challenges?

Markets with a national quality scheme - UK, France, Poland, Germany, Sweden, Ireland, Italy

Markets without a scheme - Austria, Bulgaria, Croatia, Czech Republic, Denmark, Finland, Greece, Hungary, Macedonia, Netherlands, Norway, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Switzerland, Turkey, Ukraine





ROLE OF STANDARDS AND BUYING QUALITY AD INVENTORY



RESPONDENTS WILLING TO PAY FOR QUALITY AD INVENTORY



% of respondents that agree with these statements

Q; *Please let us know the extent to which you agree or disagree with the following statements*



BUYERS ARE AWARE AND WANT INDUSTRY STANDARDS FOR QUALITY ISSUES % of respondents that agree with these statements



Q; Please let us know the extent to which you agree or disagree with the following statements



AGENCIES VS BRANDS ATTITUDES TO BUYING DIGITAL ADVERTISING



europe

Agreed with the statement:

Q; *Please let us know the extent to which you agree or disagree with the following statements*

STATEMENTS THAT VARIED BETWEEN MARKETS WITH AND WITHOUT A **SCHEME**



Q; *Please let us know the extent to which you agree or disagree with the following statements*

Markets with a national quality scheme - UK, France, Poland, Germany, Sweden, Ireland, Italy

Markets without a scheme - Austria, Bulgaria, Croatia, Czech Republic, Denmark, Finland, Greece, Hungary, Macedonia, Netherlands, Norway, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Switzerland, Turkey, Ukraine



AREAS TO FOCUS ON



CTV AND AUDIO ARE CONSIDERED THE AREAS MOST IN NEED OF DEVELOPMENT OF STANDARDS



Q; On a scale of 1 - 5 (with 5 being important and 1 being not important) how important do you think the development of standards in each of these new areas is?



PRIVACY, COOKIES AND ATTENTION OTHER KEY CHALLENGES

metaverse Social Video Branded content cookie-less attention Sustainability

Q; Is there anything else regarding challenges in digital advertising or industry standards that you want to share with us (for example a challenge that you think the industry isn't doing enough about and should focus on)





Marie-Clare Puffett Senior Manager, Marketing & Industry Programmes Puffett@iabeurope.eu

Lauren Wakefield

Marketing & Industry Programmes Director wakefield@iabeurope.eu

